

Reservation contract

Civility

Name : First name :
 Birth on (DD/MM/YYYY) : ___ / ___ / ____
 Address :
 Post code : Town : Country :
 ☎ : ☎ : ☎ :
 Occupation : Car's number :

Others participants in the stay

Name	First Name	Birth on
		___ / ___ / ____ (DD/MM/YYYY)
		___ / ___ / ____ (DD/MM/YYYY)
		___ / ___ / ____ (DD/MM/YYYY)
		___ / ___ / ____ (DD/MM/YYYY)
		___ / ___ / ____ (DD/MM/YYYY)
		___ / ___ / ____ (DD/MM/YYYY)
		___ / ___ / ____ (DD/MM/YYYY)

Wish to reserve :

→ **A pitch** – for maximum 8 persons, beyond it will be necessary to rent a second location

Arrival on (DD/MM/YY) : ___ / ___ / ___ from 02:00pm Departure on (DD/MM/YY) : ___ / ___ / ___ before 12:00 pm
 Nature pitch (without electricity) Camping-Car Caravan Tent
 Dimensions
 Electricity : 6 amp 10 amp

→ **A location** – The number of tenants cannot be greater than the capacity of the accommodation (including young children)

WEEK rent SHORT TRIP rent (Low season) : 1 Night 2 Nights 3 Nights
 Arrival on (DD/MM/YY) : ___ / ___ / ___ from 03:00pm Departure on (DD/MM/YY) : ___ / ___ / ___ before 11:00am
 Tente Cotton Lodge (2 bedrooms - 4 places) Mobil-Home Hortensia (2 bedrooms – 4/6 places)
 Chalet Fougère (1 bedroom - 3 places) Mobil-Home Glycine (2 bedrooms - 4 places)
 Chalet Digitale (3 bedrooms - 6 places) Mobil-Home Asphodèle (2 bedrooms - 5 places)
 Chambre du Baroudeur (1 bedroom - 2 places) Caravane Bruyère (4 places)

→ Options

Additional vehicle : x 2,00€ / night = € Breakfast : x 7,00€ by pers. / day = €
 Animal : x 2,20€ / night = € Cloth disposable : x 7,50€ / bed = € (7 nights max.)

Deposit :

30% of the total amount of the stay
 Optional cancellation insurance (recommended) : 3% of the amount of the stay excluding tourist tax =

Do not hesitate to contact us for further information

Total cost to pay:

Payment choice

Bank check (payable to: Camping Au Gré des Vents) - Bank check n° Bank
 Transfer : IBAN : FR 76 1600 6281 1200 0419 2721 876 / Code SWIFT : AGRIFRPP860
 Credit card : N° _____ / _____ / _____ / _____ / _____ Expiry date (MM/YY) : ___ / ___
 Cryptogram - 3 digits on the back of the card: ____

I declare that I have read the general and specific conditions of sale and the prices and agree to comply with them.

Date and signature :

General and Special Conditions of Sale

PREAMBLE :

The General Conditions of Sale stipulated below apply:

Between the undersigned :

- SARL BEPHALCO, with the campsite entity Camping Au Gré des Vents, whose head office is located at 2 chemin de Bogeais 56220 Rochefort-en-Terre, registered with the RCS of Vannes under the number B 441 264 041; hereinafter referred to as: Camping.
- And, the co-contractor hereinafter referred to as: the Customer.

ARTICLE 1 : APPLICATION OF THE GENERAL CONDITIONS OF SALE

These General Conditions of Sale apply to the services provided by the Campsite referred to in the attached contract as part of the services described in this contract.

These General Conditions of Sale are sent to the Customer at the same time as the contract to allow him to make his reservation. Any reservation implies on the part of the Customer full and unreserved acceptance of these conditions and prices.

The reservation will be final only upon receipt of the signed contract, accompanied by the payment of the deposit and written confirmation from the Campsite.

ARTICLE 2 : MOBIL HOMES, LODGES AND CHALETS

1) General terms

The rental is nominative and cannot be transferred.

The price includes the full stay for those registered with the reservation (the number of participants cannot be greater than the maximum capacity of the accommodation).

When the stay is started, there is no refund possible due to early departure of any kind.

In the event of an inaccurate declaration by the lessee, the lessor may cancel this contract and the amounts paid will remain acquired.

You must notify us of any possible delay of your arrival, in order to keep your rental. The manager reserves the right to dispose of this if he had no news within 24 hours of the scheduled arrival date. An inventory of the premises, furniture, equipment, dishes, takes place at the departure of each tenant. The latter is required to check it on the day of arrival and to report any anomalies. A deposit of 250 € for the rented property and one of 50 € for the cleaning will be requested on the day of arrival. These sums will be returned in full if no anomaly is noted during the inventory. Any breakage or deterioration will be invoiced to the tenant. The cleaning must be done or the cleaning deposit will be retained in case of doubtful cleanliness.

All residents are required to comply with the provisions of the Camping Internal Regulations available at the entrance of the establishment.

Rentals are available from 3:30 p.m. on the day of arrival (subject to change depending on the size of the group) and must be vacated no later than 11 a.m. on the day of departure. Any excess of this period which may result in the billing of an additional night at the public rate displayed

2) Terms of payment

The terms of settlement of this contract are distributed as follows:

- Payment of a deposit of 30% of the total amount of the event required on the day of booking (excluding tourist tax)
- Payment of a second deposit of 70% of the total amount required 30 days before the start of the event (excluding tourist tax)

For any delay in payment, an increase of 1.5% of the amount remaining to be paid will be applied per month of delay.

The amount of these deposits is deducted from the final invoice (balance) subject to the possible application of cancellation fees or the addition of services.

3) Cancellation policy

As invoicing is done on the basis of the services reserved, the Customer is invited to pay the greatest attention to the following cancellation conditions:

- In case of withdrawal: if reported more than 31 days before arrival, the deposit will be refunded; less than 31 days it will remain acquired at the campsite.
- In case of cancellation notification received less than 31 days before the first day of the stay: 100% of the total amount of the service will be due to the Campsite

These conditions are modified if subscription to the CampezCouvert cancellation insurance (recommended).

ARTICLE 3 : CAMPSITE LOCATION

1) General terms

The camping day starts at 2 p.m. and ends the next day at 12 p.m.

You will have to go to reception as soon as you arrive at the campsite.

All reservations will be accompanied by a deposit deductible from the amount of the stay.

Any change that may result in a change to the fee must be reported the same day.

Reservations are on fixed dates, any delay greater than 24 hours not reported will result in the cancellation of the reservation and the loss of the deposit.

2) Terms of payment

The terms of settlement of this contract are distributed as follows:

- Payment of a deposit of 30% of the total amount of the event required on the day of booking (excluding tourist tax)
- Payment of the balance on the day of arrival, i.e. 70% for camping pitches

For any delay in payment, an increase of 1.5% of the amount remaining to be paid will be applied per month of delay.

The amount of this deposit is deducted from the final invoice (balance) subject to the possible application of cancellation fees or the addition of services.

3) Cancellation policy

As invoicing is done on the basis of the services reserved, the Customer is invited to pay the greatest attention to the following cancellation conditions:

- In case of withdrawal: if reported more than 31 days before arrival, the deposit will be refunded; less than 31 days it will remain acquired at the campsite.
- In case of no-show: the establishment will invoice the entire first night for any initial stay of 3 nights or less. Beyond a 3-night stay, the deposit will be retained.

These conditions are modified if subscription to the CampezCouvert cancellation insurance (recommended).

ARTICLE 4 : ANIMALS

Pets are accepted (1 per rental) kept on a leash, tattooed and vaccinated on presentation of the vaccination card. They will in no case be left alone on the pitch or in the rental. They are not accepted in the toilets.

ARTICLE 5 : MINORS

Minors not accompanied by a major legal representative are not accepted.

ARTICLE 6 : VISITORS

After being authorized by the manager or his representative, visitors can be admitted to the campsite under the responsibility of the campers who receive them. The camper can receive one or more visitors at the reception. If these visitors are allowed to enter the campsite, the camper who receives them is required to pay the visitor fee in force.

Visitors' vehicles are prohibited in the campsite. They must be parked in the parking lot located at the entrance of the campsite.

ARTICLE 7 : MODIFICATION OF SERVICES

Any request for modification compared to the accepted contract must be sent in writing to the Campsite.

In addition, in the absence of written acceptance from the Campsite within 72 hours of receipt of the request, the contract is deemed to continue in accordance with the terms and conditions determined in the contract accepted by the Client.

ARTICLE 8 : PRICES

The prices are expressed in Euros. The rates are subject to tourist tax.

They may be modified in the event of a legislative change and / or variation in prices such as: modification of the applicable VAT rate, introduction of new taxes, etc.

ARTICLE 9 : IMAGE RIGHTS

During your stay on our Campsite, you are likely to be photographed or filmed for the design and production of our communication tools, unless you indicate in writing to the reception upon your arrival, your opposition to this practice.

ARTICLE 10 : INSURANCE - DETERIORATION - BREAKAGE - THEFT

The Customer must ensure the safekeeping of the goods and materials brought by himself or the participants.

The Client will be responsible for taking out any insurance policy (damage, civil liability) that he deems necessary. The Customer is invited to take out specific insurance in the presence of large equipment or valuable goods insofar as the Campsite cannot be held liable in the event of damage or theft of said goods.

The Customer is responsible for all the damage caused by him (in particular caused by the participants in the stay or the guests) and undertakes in the event of deterioration of the places made available, to bear the costs of repairing these places.

ARTICLE 11 : RECOMMENDATION

The Customer undertakes to invite only people whose behavior is in no way likely to harm the Campsite. Thus, he undertakes that no commercial and / or illegal activity is carried out within the Campsite. In which case the Campsite reserves the right to intervene if necessary.

The Customer undertakes to ensure that participants and their guests comply with all of the campsite's instructions and regulations (in particular the smoking ban in the rental of Mobile Homes, Lodges, Chalets and common areas such as sanitary facilities, swimming pool and Bar-Snack). The Customer will ensure that the participants do not disturb the operation, nor endanger the security of the Campsite as well as the people who are there.

ARTICLE 12 : FORCE MAJEURE

The Campsite may be released from its obligations, suspend execution or propose an event postponement if it is unable to insure them due to the occurrence of an exceptional event, or a case of force majeure, and in particular in the event of total or partial destruction of the Campsite, weather conditions, health crisis, etc.

ARTICLE 13 : RETRACTION

Under article L121-21-8 law of 2014-344 of the consumer code of all the services and services offered by the Campsite, is not subject to the right of withdrawal provided for in articles L.121- 20 and the following of the consumer code.

Consequently, the provision of accommodation and leisure services contracted are exclusively subject to these cancellation conditions of this contract.

ARTICLE 14 : CLAIMS AND DISPUTES

Any possible complaint concerning the non-conformity of the services in relation to the contractual commitments can be reported by post or e-mail within a maximum period of 15 days following the issue of the invoice.

If you are not satisfied with the answer, you can enter Tourism & Travel mediation, after a month's delay following the sending of these letters / emails. You must submit a file online on the following website www.mtv.travel or by mail : MEDIATION TOURISME ET VOYAGE - BP 80303 - 75823 PARIS Cedex 17

Dear customers, these details being necessary in order to avoid any ambiguity, we thank you for your confidence and hope that your next vacation can leave you with the best memories.